

“Diverse content types such as video, pictures, HTML5, XML, PDL, and PDF improve the customer experience but create headaches and opportunities.”
– Craig Le Clair, Forrester

Kofax Import Connector™ is an add-on to Kofax Capture and Kofax Transformation Modules™ that centralizes, manages and automates the collection of electronic documents and information for capture processing. Kofax Import Connector supports multiple electronic channels including email, fax, file shares, web services and electronic data interchange files (EDI).

Kofax Import Connector serves as a single platform that normalizes inbound electronic content to process-ready formats. These capabilities further streamline and accelerate business processes and related transactions that rely on external information, providing a single solution for capturing documents in any format from virtually any source.

This is an ideal solution for organizations that:

- Require a single platform for secure, consistent document and information processing
- Receive a large and growing volume of documents and information in the form of emails, faxes, files scanned to network folders, files received through web interfaces or EDI files
- Manually classify and route business documents for use within a system of records, like ECM, CRM or ERP systems, or related business process management solution
- Manually open email attachments or receive documents that will be processed into a system of record
- Manually key information from emails, attachments and faxes into a system of record
- Need to archive electronic documents with a consistent process and in a consistent format for regulatory compliance

Organizations can leverage Kofax Import Connector to extend existing Kofax Capture and Kofax Transformation Modules investments to:

- Classify incoming emails, faxes or documents imported through file shares or web services
- Extract and validate relevant information from meta data such as header, body text and attachments
- Deliver the information into an ECM, CRM, ERP or other business application for immediate, appropriate processing
- Deliver the images into an archive for corporate compliance purposes

Kofax Import Connector

- Monitor the complete inbound capture process from a single application and provide chain of custody independent of the source or location of the business documents
- Automatically process standard EDI files using consistent business rules and data validation for exception handling before information is committed to a system of record

Kofax Import Connector capabilities enable Kofax Capture and Kofax Transformation Modules customer to realize the following benefits:

- Automate and streamline incoming electronic document routing and processing
- Reduce labor-intensive manual input and associated data errors
- Reduce processing costs per customer contact
- Improve customer service with faster processing and shorter response times
- Increase visibility of business processes by providing chain of custody
- Increase security and compliance through greater transparency and control of electronic information and document flows

Specifications

- Receives and imports messages via email (SMTP, POP3, IMAP4,EWS) and fax (fax servers or FoIP)
- Automated import of electronic documents through file shares and web services
- Automated import of EDIFACT and X-12 EDI files

About Kofax

Kofax® is a leading provider of smart process applications for the business critical First Mile™ of customer interactions. These begin with an organization's systems of engagement, which generate real time, information intensive communications from customers, and provide an essential connection to systems of record (large, enterprise applications and repositories not easily adapted to contemporary technology). Kofax improves the customer experience and reduces operating costs for increased competitiveness, growth and profitability.

For more information, visit kofax.com.